

MAHAKALI VEDIC HEALING SHELTER

MOU & TERMS

SECTION-1

Service Acknowledgement | Proof of Services Delivered | Payment Authorization

I, the user/customer/client hereby declare that :

- The scope of service is/was Astrological/Occult Science Consulting.
- I am fully aware of the fact that it is a voluntary consulting sought by user/client/customer & that the Consultant- Mahakali Vedic Healing Shelter does not undertake/claim any Guarantee/Warranty/Commitment/Promise against any results (or lack thereof) because of the service/consulting/advisory/product usage/stoppage-of-usage of any activity/change in lifestyle/following any way/path.
- I have read and thus fully understood No-Refund policy, terms and conditions (of service), legal & privacy policy and the disclaimer, before making the payment and I agree to the laid out terms & conditions of service(s) availed.
- That any access to my personal information provided during the service was done by my explicit consent voluntarily and under my direct supervision.
- The user understands that any outcome will be the sole responsibility of his/her own (client/seeker/recipient of the service). The transaction (monetary/consulting etc) will be governed by the Legal Policy & guidelines of Mahakali Vedic Healing Shelter as outlined on the website.

Refund Policy:

I also understand & agree that, the services provided to me are as it is and there are no other warranties for the Services. The payments once made **will not be refunded/adjusted/transferred** under any circumstances. I agree to not initiate any chargeback. Hence, once the services are provided & consumed as per the customer's requirement, the paid amount shall be deemed utilized and shall not be eligible for a refund.

Mahakali Vedic Healing Shelter agrees to utilize commercially reasonable efforts to try to resolve the problem brought to the fore by the customer/client, at a pre-decided cost & the time duration for the resolution shall be apprised to the client/customer during the interaction.

I hereby consent & approve the payment for the services for the aforementioned amount and I Agree to comply with the above terms and conditions.

(Name with signature)

NOTE: Acceptance of this MOU & Terms can be validated by responding through email with user's acceptance & agreement to the terms laid out here (with or without signature). The affirmative response in email to this document will be considered as acceptance to its terms by the user.

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SECTION-2

PAYMENT TERMS & REFUND POLICY

As part of the Services solicited by the User/Client/Customer from Mahakali Vedic Healing Shelter & its consultants/advisors under the aegis of Astrology/Remedial/Occult Sciences, the terms of Payment & Refund related matters are governed by the following terms & conditions:

1. The payment thus made by the User/Client/Customer has been made by his own consent & under his own knowledge for the services outlined in reference to the issue/problem disclosed by the User/Client/Customer. The payment has not been made/done under any pressure, duress or promise.
2. Payments can/maybe done via third party gateways or third-party services or directly to the Mahakali Vedic Healing Shelter's own account via various available media. Such media are not under Mahakali Vedic Healing Shelter's purview and thus Mahakali Vedic Healing Shelter will not be either liable or responsible for any extra fee, fraud, in-consistent service, delay, or non-transmission of funds through such media.
3. The user indemnifies Mahakali Vedic Healing Shelter from any such claims of monetary loss due to wrong transaction(s) or any other reason.
4. That the fee disclosed to User/Client/Customer by Mahakali Vedic Healing Shelter is a customized fee in lieu of the service outlined. Such fee can vary from customer to customer, problem to problem. The decision of fee is entirely of Mahakali Vedic Healing Shelter and the user/client/customer does not have any right to appeal against it.
5. The Fee thus charged in lieu of Services is confidential and the user/client/customer undertakes to abide by its confidentiality and not disclose to anyone the same.
6. The Break-up of fee/consulting/advisory charges shall not be disclosed and the user/client/customer understands that the consulting is a service and might not have the desired break-up of fee as it requires/may require consultant's knowledge, experience, insights etc which are non-quantifiable. The consultant is not liable to provide any fee break-up to the user/client/customer for any service.
7. A proper case study (kind of a prognosis of the problem disclosed by client) is the first step towards the advisory/solution and hence is also a paid service, charges of which are also governed by the Payment policy and are non-refundable even if the user/client/customer decides to buy or not buy the services of Mahakali Vedic Healing Shelter Pvt Ltd & www.mahakalivedichealingshelter.com
8. The payments once made will not be refunded/adjusted/transferred under any circumstances.
9. Any such claims as identified above (clause 8 above) will be processed/decided/rendered by Mahakali Vedic Healing Shelter only, at its own discretion. No appeals will be entertained in such cases and the decision will be considered final.
10. The payments are expected at the start of the project/consulting as advance unless otherwise specified.

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SECTION-3

CONSULTING CLOSURE ACKNOWLEDGEMENT

1. Customer Name
2. Date of Service Completion:
3. Type of Service (Service Rendered):
4. Scope of Service:
5. Amount Charged for Service:
6. Services Delivered as outlined and promised?: YES/NO
7. Did the Consulting/Advisory team provide all the information about the services?
: YES/NO
8. Consulting/Advisory Team was Cordial & Professional: YES/NO
9. On Scale, from 01-10 how satisfied are you are (where 1 is least satisfied and 10 is extremely satisfied)?

Are you aware of our 'No Refund Policy' once the services are delivered?

- I agree that
 - the service provided by the Consultant Mahakali Vedic Healing Shelter was with my explicit consent.
 - While delivering the service I have interacted with them on phone/emails/text messages/whatsapp/social media platforms etc & the access to my information was given by me under my own consent.
 - That I am satisfied with the service provided
 - That there is no refund for the service/product provided under the aegis of the MOU signed by me and scope mentioned above.
 - The consultant Mahakali Vedic Healing Shelter is not liable to respond/answer any queries pertaining to the service already availed (whose deliverable has been delivered & project closed)

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